

Jan. 4, 2021

## MEDICAID ALERT

**TO: All Providers**

**SUBJECT: Upcoming Healthy Connections Medicaid Provider Trainings**

The South Carolina Department of Health and Human Services (SCDHHS) offers free monthly training workshops for providers. These recurring virtual workshops cover a variety of topics including training on Medicaid basics, how to submit claims using the web-based tool and third-party liability (TPL).

To register for a workshop, please visit the Medicaid eLearning site ([www.medicaidlearning.com](http://www.medicaidlearning.com)), or call (888) 289-0709 and select option 1. Additional training resources for providers are also available online through the [Medicaid eLearning site](#).

Below is a schedule of the free provider workshops.

### **Medicaid Basics**

Jan. 14, 2021, 10 a.m.-4 p.m.

Feb. 10, 2021, 10 a.m.-4 p.m.

March 9, 2021, 10 a.m.-4 p.m.

This course provides a basic overview of the South Carolina Healthy Connections Medicaid program. The training addresses general policies and topics such as eligibility, claim filing options, the remittance package, TPL and claim-level adjustments.

### **Comprehensive Web Tool**

Jan. 20, 2021, 10 a.m.-3 p.m.

Feb. 16, 2021, 10 a.m.-3 p.m.

March 18, 2021, 10 a.m.-3 p.m.

This workshop explores all the available features on the South Carolina Healthy Connections Medicaid web-based claims submission tool. The training navigates claim entry and submission as well as how to check eligibility, claim status and e-remits through the online tool.

### **Overview of Claim-level Adjustments and TPL**

Jan. 26, 2021, 10 a.m.-4 p.m.

Feb. 25, 2021, 10 a.m.-4 p.m.

March 24, 2021, 10 a.m.-4 p.m.

This workshop examines TPL reporting responsibilities, refund processes, claim adjudication, edit resolutions and information on other resources. Providers will also learn the detail-level process that gives professional providers the ability to submit claim-level adjustments directly to South Carolina Healthy Connections Medicaid.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.